

Suzy Reed Ltd. Garment Care, Returns and Exchange

Thank you for shopping with Suzy Reed Ltd. We hope that you are completely satisfied with your purchase but should you have any queries please contact us via our website's 'CONTACT US' section.

Garment Care

Please treat your new World Famous tshirt with the love it deserves and follow the instructions on the label. Also we recommend you check the item on receipt to make sure it is in perfect condition.

Returns

Before a refund issued, all items must be returned to us. We will only accept the items 21 days from the date item was despatched. Delivery charges are non refundable unless the item is faulty or incorrect. Items must be returned in an unworn, unwashed condition and be deemed for re-sale. Please take care if you were wearing any product which may harm the condition of item such as make up, deodorant. Please use quality packaging when sending the item back to us. We also remind you that you will be asked to pay the postage for the second delivery.

How To Return The Item

Please fill the relevant part of the form below and make sure it is completed for us to refer to your order details. Package nicely and return the item to:

Returns
Suzy Reed Ltd
RedReed House, 7 Bramley Road, London W10 6SZ
United Kingdom.

Please note that the postage is your responsibility as well as the item reaching us. So we highly recommend using a recorded delivery service.

Returns for Refund

Any returned items will be refunded minus the postage. We will inform you via email when the refund issued. Please allow 3-5 working days for refund to go into your account.

Returns for Exchange

We will process your exchange within 3 working days of receipt and you will be informed via email.

Item Faulty Or Incorrect

Please check your item properly on receipt as we only accept the products in their original condition. If your item is wrong or faulty, please accept our sincere apologies. Please email contact@suzyreed.com to inform us and we will lead you through processing it.

Order Reference Number

Daytime Telephone Number

For Exchange please complete below

Quantity	The Item You Would Like To Change For	Size	Price

For Refund please complete below

Quantity	Product

If the cost of the exchanged product is more than your original order, please include a cheque payable to 'Suzy Reed Ltd'.

If the cost of the exchanged product is less than your original order, we will issue a refund via original payment method.